



Servora

Unified • Intelligent • Built for real operations

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Behind Servora

Exomatica is a forward-thinking technology provider headquartered in Spain, delivering specialized management platforms tailored to diverse operational environments including marinas, cinemas, theatres, museums, and other experience-driven industries.

Our solutions are designed to transform the way organizations operate by equipping leadership teams with intelligent tools that simplify management, enhance visibility, and drive performance. By combining real-time analytics, advanced reporting capabilities, and seamlessly integrated workflows, we help organizations gain full operational control while improving efficiency and service quality.

Built with flexibility and scalability at its core, Exomatica adapts to evolving business needs, enabling organizations to make confident, data-driven decisions in dynamic environments. With our technology, management teams stay informed, connected, and empowered to lead with precision.



A letter from our CEO

At Servora, we are driven by a clear and meaningful vision: to redefine asset and operations management by making it smarter, simpler, and truly aligned with the way businesses function.

Throughout my professional journey, I have witnessed organizations investing heavily in systems designed to improve efficiency, only to find themselves navigating complexity, disconnected workflows, and limited visibility. Servora was created to close this gap — delivering advanced technology that solves real operational challenges while remaining intuitive and practical for daily use.

Servora is built as a human-centered, cloud-native Asset Management and CMMS platform designed to empower frontline teams while providing leadership with the clarity and control required to make confident, data-driven decisions. Whether supporting hospitality, facilities management, manufacturing, or construction, our philosophy remains consistent: technology should enhance productivity, not create obstacles.

Our direction is shaped by three fundamental principles. First, we combine deep regional insight with internationally recognized best practices. Second, we develop flexible, open technology ecosystems that adapt to each organization's operational structure. Third, we focus on building lasting partnerships with our clients, positioning ourselves as long-term strategic enablers rather than simply software vendors. We define success through measurable outcomes — stronger operational efficiency, optimized asset performance, and tangible return on investment.

The platform integrates critical operational capabilities, including work order management, preventive maintenance, analytics, and inventory control, within a unified and seamless environment.

Servora is more than a management system. It is a foundation for operational excellence, designed to scale alongside your organization and support your transformation toward more intelligent, connected, and resilient operations.

Matthew Owens



Enterprise Results Without Enterprise Costs



The Smart Asset & Maintenance Command Center

Stop investing in outdated, cumbersome software that slows your operations and drains your budget. Move beyond manual spreadsheets and disconnected tools that limit scalability and create operational blind spots.

By combining powerful functionality with speed, flexibility, and ease of use, Servora enables small and medium-sized organizations to scale confidently, streamline operations, and compete at an enterprise level without unnecessary complexity.

The Servora Promise:

All the strength, reliability, and security standards trusted by global enterprises — delivered through a streamlined, hassle-free experience designed for rapid deployment and immediate impact.

The Solution

A UNIFIED, CLOUD-NATIVE ECOSYSTEM

Servora was built from the ground up with the technician in mind while tailoring to the C-level, allowing for a seamless experience from the lowest to the highest building block of your organization

CORE FEATURES



ASSET MANAGEMENT



WORKFORCE MANAGEMENT



WORK ORDERS MANAGEMENT



COSTS MANAGEMENT



INVENTORY MANAGEMENT



PURCHASE MANAGEMENT



MOBILE OFFLINE



PREVENTIVE MAINTENANCE



ANALYTICS AND REPORTS



INTEGRATIONS SCHEMA



Asset Management

ASSET MANAGEMENT THAT PUTS YOU IN CONTROL

Keeps a detailed, centralized record for every piece of equipment, machinery, and facility asset. Capture technical specifications, warranty information, maintenance history, costs, structure and current status.

Informed Decisions

Quickly assess whether to repair or replace assets and pinpoint those that are driving up maintenance costs.

Smarter Planning

Plan capital expenditures with confidence, based on real asset conditions rather than estimates or guesswork.

Zero Missed Maintenance

Eliminate forgotten tasks and scattered information with a system that ensures every maintenance activity is tracked and scheduled.

Includes



ASSETS DASHBOARD



ASSET DEPRECIATION



ASSET HISTORY



TOTAL COST OF OWNERSHIP



WARRANTIES AND CLAIMS



ASSET DOCUMENTS



STRUCTURE AND BOM



ASSET METERS



ALERTS



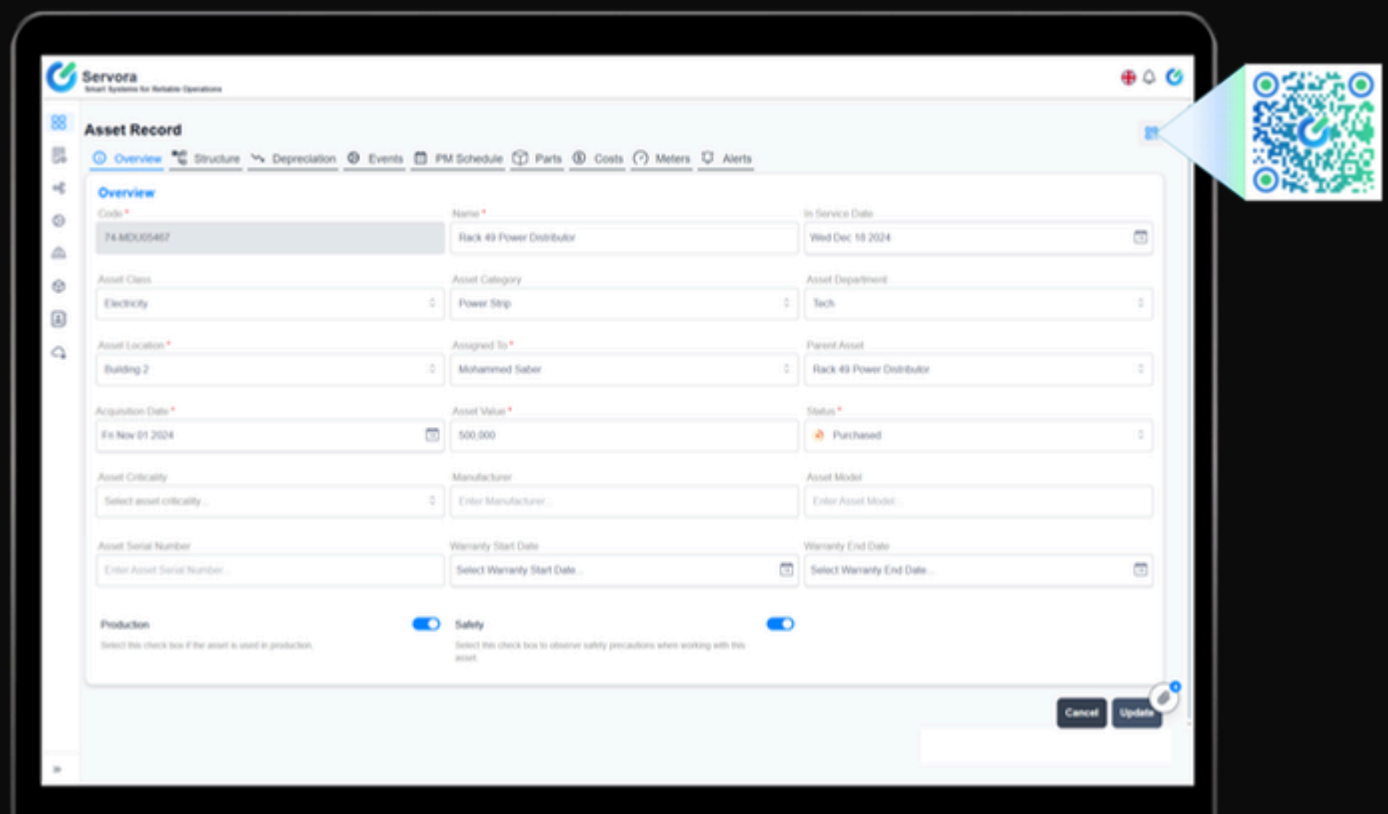
GEOLOCATION



ASSET SNAP



ENERGY





Work Orders Management

FROM REQUEST TO COMPLETION – FULLY STRUCTURED, FULLY VISIBLE

Streamline maintenance operations by managing every work order from initial request through completion and documentation. Work orders can be created manually, triggered automatically by preventive schedules or IoT alerts, or submitted directly by employees. Each order captures complete details including the issue, required actions, priority, assigned personnel, materials, tools, and timelines – ensuring maintenance is executed efficiently and consistently.

Standardized Execution

Break down complex jobs into activities, task checklists, and materials to ensure maintenance is performed correctly and consistently regardless of technician experience.

Intelligent Prioritization

Organize and schedule work orders based on urgency, operational impact, safety considerations, and resource availability to ensure critical tasks receive immediate attention.

Complete Accountability

Maintain full documentation of maintenance activities, resource usage, and completion verification, enabling performance and cost tracking and continuous operational improvement.

Includes



TECHNICIAN WORKBENCH



ALL MAINTENANCE TYPES



EVENT TRIGGERS



WORK ORDER SCHEDULING



STANDARD WORK ORDERS



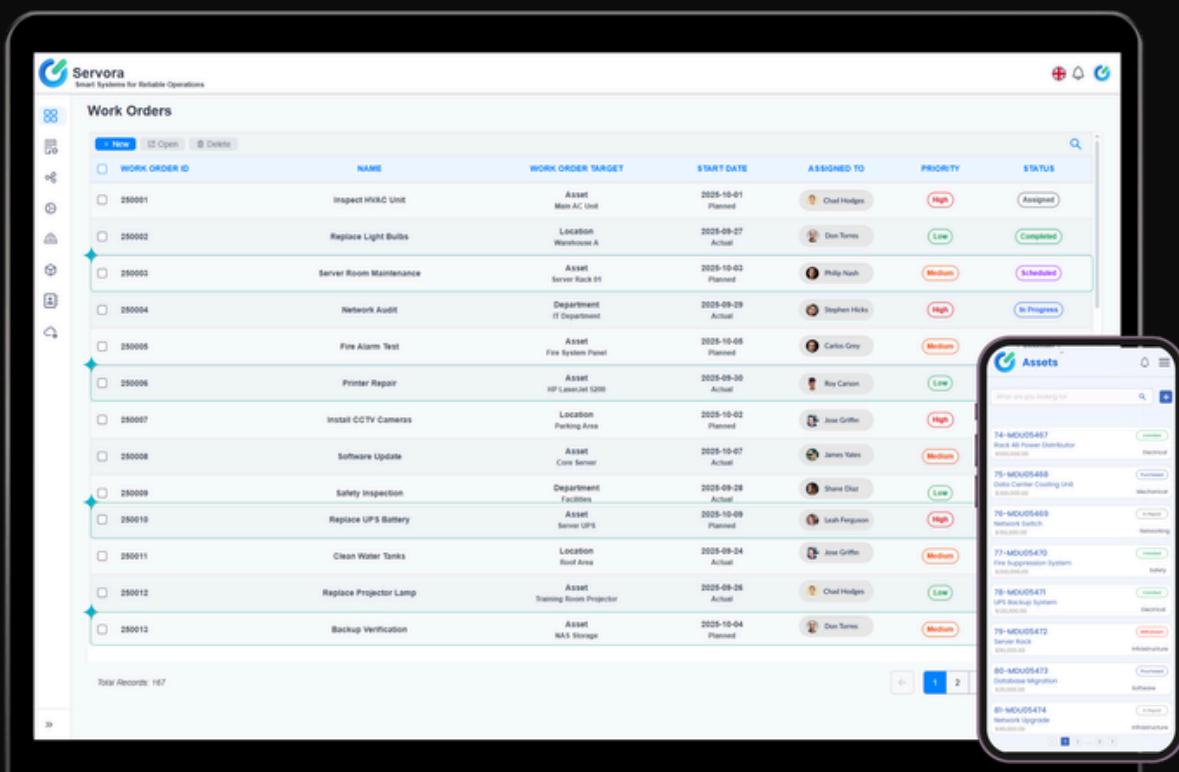
TASK PLANS



MATERIAL LISTS



INSPECTIONS





Inventory Management

RIGHT PARTS. RIGHT PLACE. RIGHT TIME.

Maintain accurate, real-time visibility of all spare parts, tools, and materials across multiple warehouse locations. Track quantities, precise storage locations down to bins and shelves, costs, suppliers, and usage history — all automatically updated as items are received, transferred, or consumed during maintenance operations. The system supports advanced warehouse structuring, pick workflows, and automated replenishment to ensure maintenance teams always have what they need without overstocking.

Eliminate Stockouts & Delays

Automated reorder alerts and real-time usage tracking ensure critical parts are always available while preventing emergency purchases and costly downtime.

Optimized Warehouse Efficiency

Graphical warehouse mapping, intelligent pick ticket workflows, and multi-location inventory management reduce search time, improve material flow, and support distributed operations.

Complete Inventory Accountability

Detailed transaction audit trails track every inventory movement, ensuring accurate records, traceable discrepancies, and better data-driven purchasing and stocking decisions.

Includes



WAREHOUSE DASHBOARD



INVENTORY



WAREHOUSES



DESIGNER



ORDERS



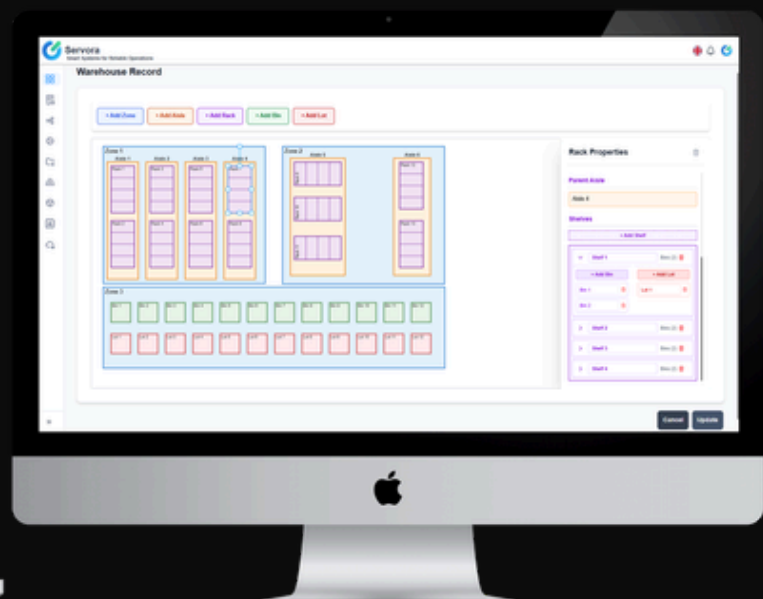
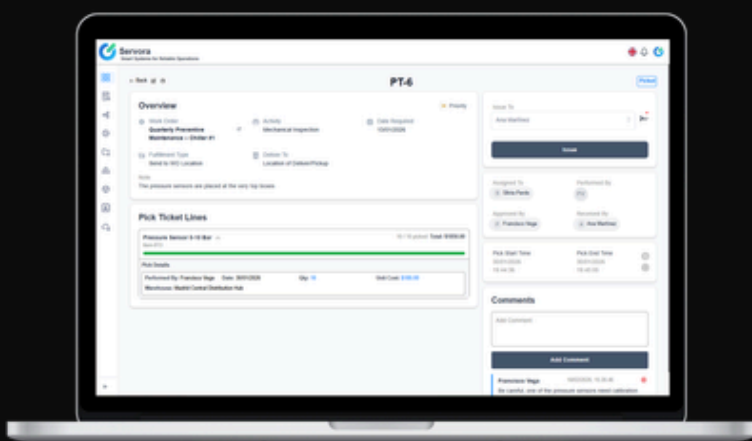
TRANSACTIONS



PICK TICKETS



MATERIAL REQUESTS





Procurement & Vendor Management

CONTROL PURCHASING. STRENGTHEN SUPPLIER PERFORMANCE.

Streamline the entire procurement lifecycle — from purchase requests and approval workflows to purchase order creation, goods receiving, and invoice matching. The system connects procurement directly to inventory requirements and work order material needs, ensuring the right materials are available when maintenance teams need them while maintaining full financial and operational control.

Faster, Smarter Purchasing

Automate requisitions and approval workflows to accelerate procurement cycles, reduce manual follow-ups, and provide real-time visibility into purchasing status.

Stronger Vendor Accountability

Track supplier performance through delivery timelines, pricing consistency, quality metrics, and contract history to make data-driven sourcing decisions and build reliable vendor partnerships.

Complete Financial Control

Prevent unauthorized spending with structured approval workflows, accurate order documentation, and seamless invoice matching that ensures transparency and compliance across purchasing operations.

Includes



PROCUREMENT DASHBOARD



PURCHASE ORDERS



PLANNED PO



INVOICES



SUPPLIERS



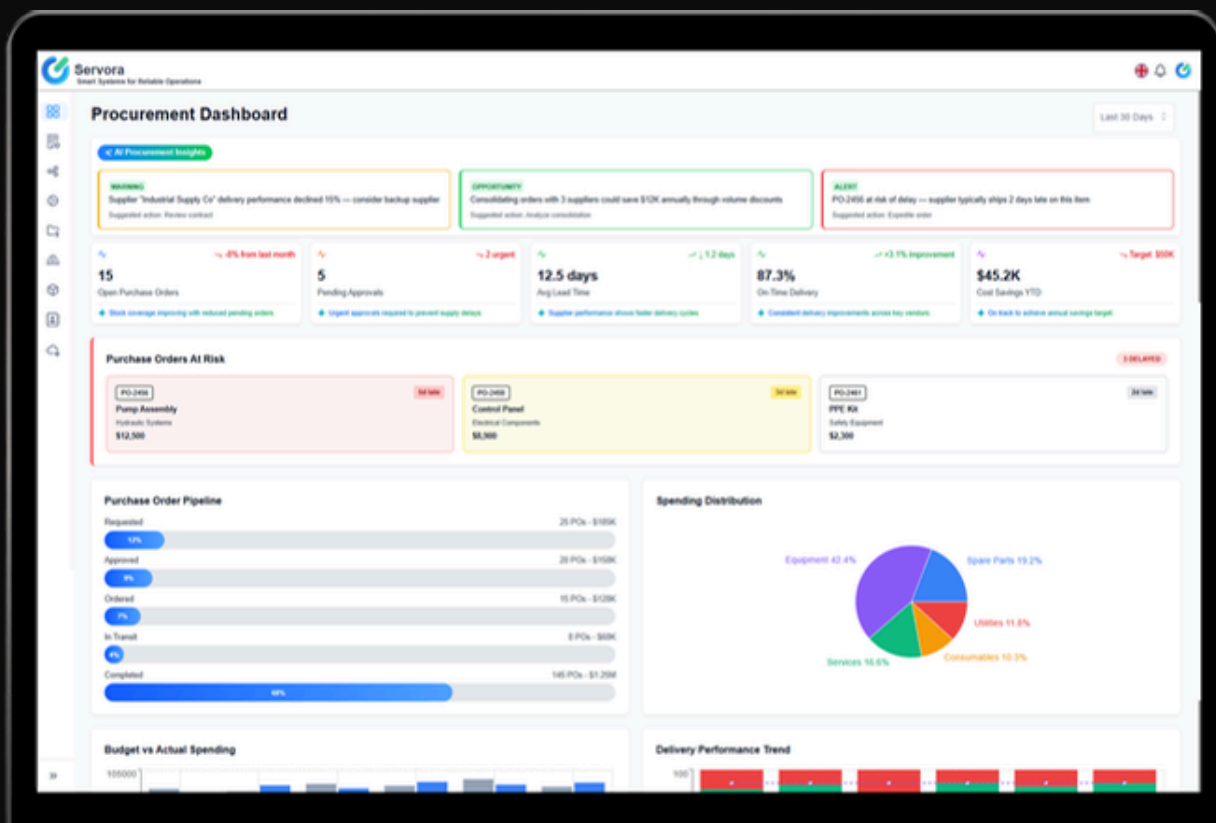
CATALOGS



TAXES



PERFORMANCE TRACKING





Workforce Management

ALIGN PEOPLE, SKILLS, AND RESPONSIBILITIES WITH OPERATIONAL DEMAND

Effectively manage your workforce by defining employee profiles, labour rates, roles, and responsibilities within a structured and controlled environment. Assign tasks visually using swim lane views, enforce role-based access control (RBAC), and manage approvals to ensure the right people perform the right work – with full transparency and accountability.

Structured Assignments & Visibility

Plan and distribute work using intuitive swim lane scheduling views that clearly display technician workload, availability, and task progress across teams and locations.

Controlled Access & Governance

Implement role-based access control (RBAC), permissions, and approval workflows to ensure employees access only what they are authorized to see or modify – strengthening operational governance and compliance.

Accurate Labour Costing & Performance Insight

Define labour rates by role or employee to capture true maintenance costs, measure workforce productivity, and support informed budgeting and resource planning decisions.

Includes



EMPLOYEES



RATES



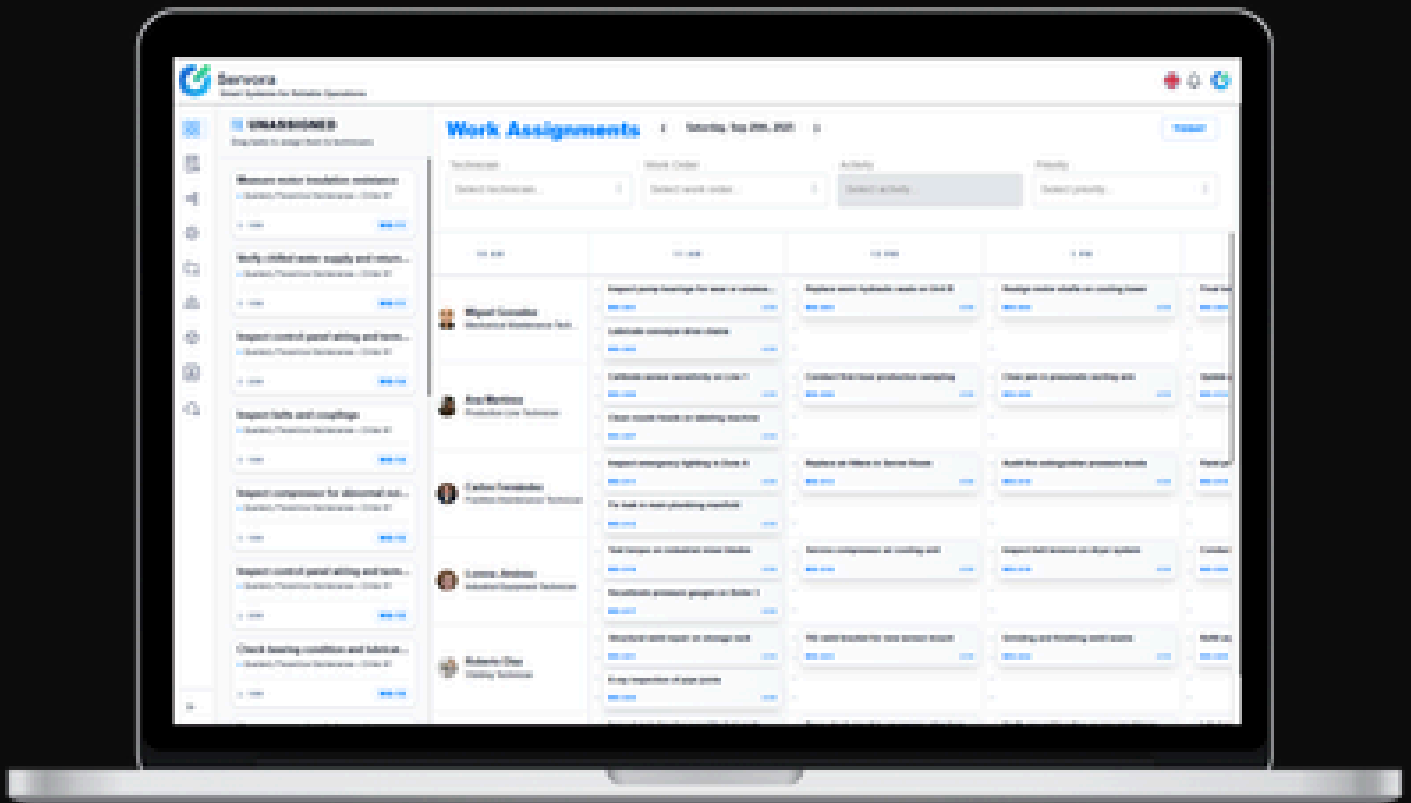
ASSIGNMENTS



DIGITAL SIGNATURES



AUTHORIZATION MATRIX





The Intelligence Layer

FROM DATA TO DECISIONS — AUTOMATICALLY

Transform maintenance and asset management with embedded Artificial Intelligence and Machine Learning that continuously analyzes operational data, identifies patterns, and recommends smarter actions. From predicting failures and optimizing inventory to intelligently assigning work and generating proactive insights, AI turns raw data into measurable operational advantage.



Adaptive Learning

Continuously learns from operations, improving recommendations and decisions every day.



Inventory Optimization

Maintain the perfect balance between availability and cost with AI-driven stock level intelligence.



Predictive Maintenance

Forecasts equipment failures early to prevent downtime and costly disruptions.



AI-Generated Work Orders

Automatically converts system insights and alerts into ready to perform Work Orders



Asset Anomaly Detection

Our Machine Learning model Identifies unusual performance patterns before they escalate into failures.



Intelligent Scheduling

Automatically Optimize technician assignments based on skills, location, and workload.



Work Anywhere. Stay Connected. Never Miss a Detail.

Empower technicians with a full-featured mobile application that delivers complete access to work orders, asset histories, maintenance procedures, inventory, and documentation directly on smartphones or tablets. Record labor, materials, photos, and notes in real time – without returning to the office.



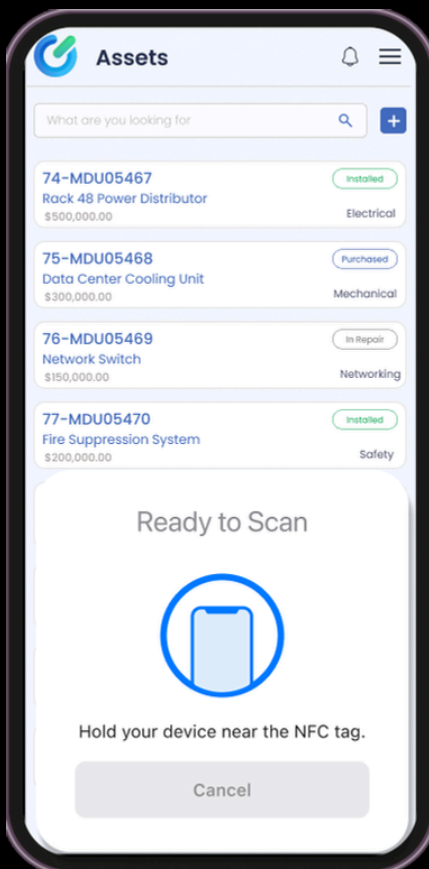
Identify Anything

Instantly retrieve asset history and events using QR, or NFC scanning.



Offline-First Design

Work in remote areas without internet; the app syncs everything automatically once you're back online.



Advanced Asset Identification (RFID)

Leverage our RFID Add-on for instant asset recognition, faster data capture, and error-free work documentation. Rapid scanning reduces manual entry, improves accuracy, and accelerates inventory verification processes.



Smart Workflows

Attach photos, record notes, capture signatures, upload documents, record stock levels, perform work orders and even request parts on the fly.

Advanced Capabilities A UNIFIED, CLOUD-NATIVE ECOSYSTEM

Enterprise-level flexibility designed for growing organizations that demand control, transparency, and operational precision without unnecessary complexity.

ADVANCED FEATURES



MULTI-CURRENCY



MULTI-SITE



CUSTOM LISTS



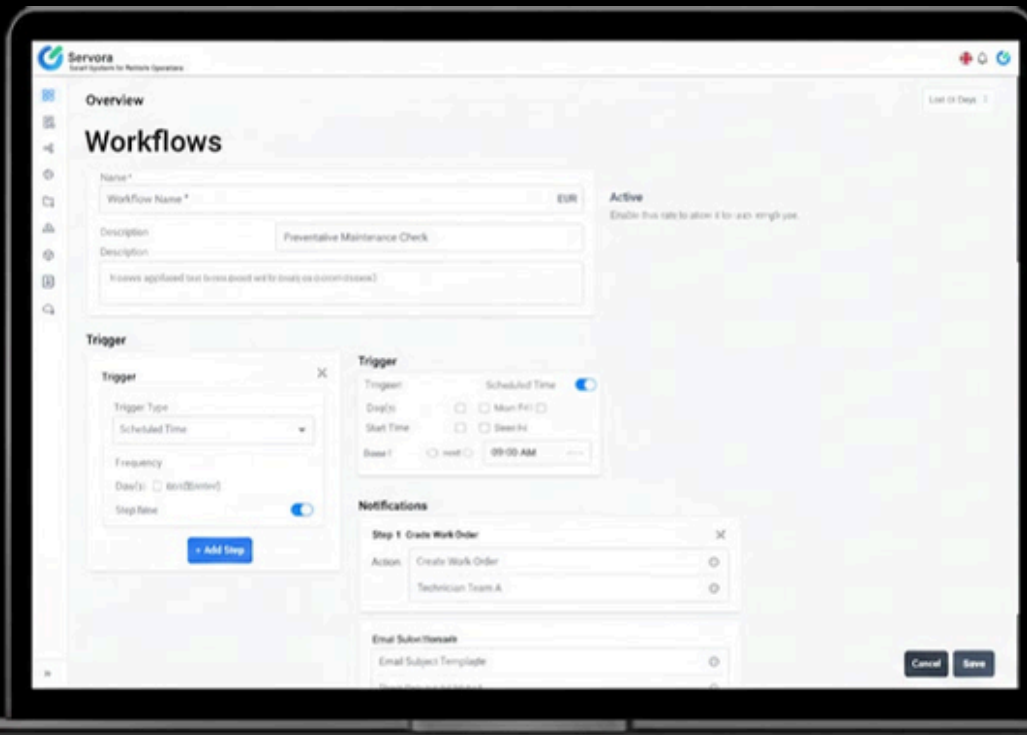
CUSTOM FIELDS



AUDIT TRAILS



CUSTOM WORKFLOWS



Stop settling for "good enough" maintenance. It's time to give your managers control, your technicians clarity, and your business the confidence to grow.

Ready to see it in action? **Book your DEMO**

<https://www.kn-bridge.com/en/solutions/servora>



ISO 14224 Equipment Reliability Data Standard

Compliant with the ISO standard for collecting and exchanging reliability and maintenance data, which standardizes failure modes and classification.

ISO 31000 Risk Management Framework

Supports maintenance planning based on risk. Activities are prioritized based on risk assessments that consider the probability of failure and the severity of consequences.

ISO 55000 Asset Management Standards

Aligns with ISO standards for asset management, providing a systematic approach to getting maximum value from assets throughout their lifecycle.

ISO/IEC 27001 – Information Security Management Framework

Supports systematic protection of organizational information assets through a risk-based Information Security Management System (ISMS). Controls are selected and implemented based on identified threats, vulnerabilities, and business impact.

ISO/IEC 27017 – Cloud Security Controls

Enhances cloud security by defining additional controls and shared responsibility models between cloud service providers and customers.

ISO/IEC 27018 – Protection of Personal Data in Cloud

Establishes privacy-specific controls for protecting Personally Identifiable Information (PII) in public cloud environments.

Advanced Encryption Standard (AES Encryption) – Data Protection at Rest

Provides strong symmetric encryption to secure stored data such as databases, backups, and sensitive documents.

Transport Layer Security (TLS 1.3) – Secure Data Transmission

Protects data in transit using modern cryptographic protocols with improved handshake efficiency and stronger cipher suites,

General Data Protection Regulation (GDPR) – Data Protection & Privacy Compliance

Regulates the collection, processing, and storage of personal data of individuals within the European Union.

Global Operations Support

The user interface, reports, and notifications support multiple languages, configurable at the individual user level.



Integration

Servora is easy to integrate with several types of systems and technologies around the world to make it easier for you to decide and choose.

Servora is easy to integrate with several types of systems and technologies around the world, making it easier for you to decide, choose, and connect without changing how your business already works.

Built to fit into your existing digital ecosystem. Whether you are using enterprise systems, analytics tools, or building technologies, Servora connects smoothly and securely to keep all your data in one place.

Enterprise & Business Systems

Servora integrates with leading ERP and business platforms to align maintenance, finance, and operations:

- SAP
- Oracle
- Microsoft Dynamics
- INFOR

Analytics & Reporting Tools

Turn maintenance data into clear insights with integrations to:

- Tableau
- Power BI

Building & IoT Technologies

Connect real-time asset and facility data through:

- Honeywell Tridium
- Flexible & Future-Ready

With open APIs and a scalable architecture, Servora can integrate with custom systems, third-party tools, and future technologies as your business grows.

One platform. Connected systems. Smarter decisions.



ORACLE



Dynamics 365

Honeywell



TRIDIUM



This isn't the end, Servora is an updated technology working on continuously developing phases to enhance and update.